Twitter Purchaser Terms of Service

Effective as of: June 3rd, 2021

Twitter allows you to access certain features in exchange for a one-time or recurring fee, as applicable to the relevant features (each a "Paid Service" and collectively the "Paid Services").

To the extent that you sign up for and/or use a Paid Service, your use of the Paid Services and any corresponding transactions are subject to: (i) the terms and conditions set forth herein, including the applicable terms and conditions for each Paid Service you purchase, each as listed below (collectively, the "Twitter Purchaser Terms of Service") and (ii) the applicable <u>Twitter Terms of Service</u>, <u>Twitter Privacy Policy</u>, <u>Twitter Rules and Policies</u>, and all policies incorporated therein (collectively, the "Twitter User Agreement"). This Twitter Purchaser Terms of Service and the aforementioned Twitter User Agreement shall be collectively referred to in this document as the "Terms". "Twitter" refers to the Twitter entity that provides the Paid Services to you.

Please read these Twitter Purchaser Terms of Service carefully to make sure you understand the applicable terms, conditions and exceptions. IF YOU LIVE IN THE UNITED STATES, THESE TERMS CONTAIN IMPORTANT INFORMATION THAT APPLY TO YOU ABOUT RESOLUTION OF DISPUTES THROUGH BINDING ARBITRATION RATHER THAN IN COURT, INCLUDING A WAIVER OF YOUR RIGHT TO BRING CLAIMS AS CLASS ACTIONS AND THE RIGHT TO OPT OUT, AND A LIMITATION ON YOUR RIGHT TO BRING CLAIMS AGAINST TWITTER MORE THAN 1 YEAR AFTER THE RELEVANT EVENTS OCCURRED, WHICH IMPACT YOUR RIGHTS AND OBLIGATIONS IF ANY DISPUTE WITH TWITTER ARISES. SEE SECTION 6 UNDER GENERAL TERMS FOR DETAILS ON THESE PROVISIONS.

<u>Acceptance</u>. By using or accessing Paid Service(s), submitting payment thereunder and/or clicking on a button to make a one-time purchase or recurring subscription payments, you agree to be bound by the Terms. If you do not understand the Terms, or do not accept any part of them, then you may not use or access any Paid Services.

<u>Twitter Contracting Entity</u>. You enter into this Twitter Purchaser Terms of Service with the entity that corresponds to where you live, as listed below. This entity will provide the Paid Services to you.

Your Location Contracting Entity

The continents of North America (including Hawaii) or South America	Twitter, Inc., with an office located at 1355 Market Street, Suite 900, San Francisco, CA, 94103, USA
Outside of the continents of North America or South America	Twitter International Company, with its registered offices at One Cumberland Place, Fenian Street, Dublin 2, D02 AX07 Ireland

Changes to Terms, Paid Services and Pricing

- 1. <u>Changes to Terms</u>. Twitter may revise these Twitter Purchaser Terms of Service from time to time. The changes will not be retroactive, and the most current version of the Twitter Purchaser Terms of Service, available at <u>legal.twitter.com/purchaser-terms</u>, will govern your use of Paid Services and any corresponding transactions. We will notify you of material revisions, for example via a service notification or an email to the email associated with your account. By continuing to access or use the Paid Services after those revisions become effective, you agree to be bound by the revised Twitter Purchaser Terms of Service. If you do not agree to abide by these or any future Twitter Purchaser Terms of Service, do not use or access (or continue to use or access) the Paid Services.
- Changes to Paid Services. Twitter may, from time to time, in its sole discretion, modify or discontinue, temporarily or permanently, the Paid Services (or any part thereof) with or without notice. Twitter is not liable to you or to any third party for any modification, suspension or discontinuance of the Paid Services.
- 3. Changes to Pricing. Prices for Paid Services, including recurring subscription fees, are subject to change from time to time. Twitter will provide reasonable advance notice of any material change to the price of Paid Services. For subscription services, price changes will take effect at the start of the next subscription period following the date of the price change. If you do not agree with a price change, you have the right to reject the change by cancelling your subscription to the applicable Paid Service prior to the price change going into effect.

<u>Payment Terms</u>. Twitter offers payment options (for example, we may allow you to pay for a Paid Service through a Web-based payment portal provided by a third-party payment processor or through in-app purchases via Apple's App Store or the Google Play Store) that may vary by Paid Service, your location, your device and other factors. When you make a payment, you agree to pay the price listed for the Paid Service, along with any additional amounts relating to applicable taxes, bank fees and currency fluctuations. You agree to abide by any relevant terms of service or other legal agreement, whether with Twitter or a third-party, that governs your use of a given payment processing method. It is your responsibility to make sure your banking, credit card and/or other payment information is up to date, complete and accurate at all times. If you make a payment for a Paid Service, including through an intermediary such as Apple, Google or a payment processor, we may receive information about your transaction such as when it was made,

when a subscription is set to expire or auto-renew, and what platform you made the purchase on. Twitter will not be responsible or liable for any errors made or delays by a payment processor, Apple's App Store or the Google Play Store, your bank and/or your credit card company. Please refer to each Paid Service Terms and Conditions below for payment terms applicable to that specific Paid Service, including how subscription renewals are handled and other important terms.

<u>Application of Twitter User Agreement, Termination, No Refunds, Multiple Twitter Accounts, and Restrictions</u>

- 1. The Twitter User Agreement Applies to You. YOU MUST ALWAYS FOLLOW AND COMPLY WITH THE TWITTER USER AGREEMENT. The Twitter User Agreement <u>always</u> applies to your use of the Twitter Service, including the Paid Services and features. Failure to follow and comply with the Twitter User Agreement, or Twitter's belief, in its sole discretion, that you have failed to follow and comply with the Twitter User Agreement, may result in the cancellation of your Paid Services, in addition to, and without limitation of, any enforcement action that Twitter may take against you pursuant to the Twitter User Agreement. In such instances you may lose the benefits of your Paid Services and you will not be eligible for a refund for any amounts you have paid (or pre-paid) for Paid Services.
- 2. Why Twitter Might Terminate Your Access to Paid Services. Twitter may suspend or terminate your access to Paid Service(s) or cease providing you with all or part of the Paid Services (without any liability) at any time for any or no reason, including, but not limited to any of the following reasons:
 - a. Twitter believes, in its sole discretion, that you have violated the Terms or your use of the Paid Service(s) would violate any applicable laws;
 - b. Twitter is requested or directed to do so by any competent court of law, regulatory authority, or law enforcement agency; or
 - c. Twitter has unexpected technical or security issues.
- 3. All Transactions Are Final. All payments for Paid Services are final and not refundable or exchangeable, except as required by applicable law. We make no guarantee as to the nature, quality, or value of a Paid Service or the availability or supply thereof. Refunds or credits are not provided for any unused or partially used Paid Service (for example, a partially used subscription period).
- 4. Paid Services Are Non-Transferable between Twitter Accounts. Each purchase of a Paid Service applies to a single Twitter account, meaning that your purchase will apply solely to the account you were using when you purchased the Paid Service and will not apply to other accounts that you may have access to, or control over. If you have or control multiple accounts and you want access to Paid Services on each account, you must purchase the Paid Service on each account individually.
- 5. Restrictions and Obligations.

- a. You may only purchase and use a Paid Service if you are legally allowed to use the Paid Service in your country and you live in a country supported by Twitter for the applicable Paid Service (which we may change from time to time).
- b. We reserve the right to refuse Paid Services transactions or to cancel or discontinue the sale or use of a Paid Service in our sole discretion.
- c. You may not allow others to use your Twitter account to access any Paid Service that such person did not order.
- d. You may not purchase or use a Paid Service if you are a person with whom U.S. persons are not permitted to have dealings pursuant to economic sanctions, including, without limitation, sanctions administered by the United States Department of the Treasury's Office of Foreign Assets Control or any other applicable sanctions authority ("Prohibited Person"). This includes, without limitation, persons located in, or a citizen of, or ordinarily resident in, the following countries and regions: Cuba, Iran, the Crimea Region of Ukraine, North Korea and Syria. You represent and warrant that you are not a Prohibited Person.
- e. YOU REPRESENT THAT YOU WILL USE THE PAID SERVICES ONLY FOR LAWFUL PURPOSES AND ONLY IN ACCORDANCE WITH THE TERMS.

<u>Taxes and fees</u>. You are responsible for and agree to pay any applicable taxes, duties, tariffs, and fees related to the purchase of Paid Services, including those required to be paid to either Twitter or a third-party payment processor. These taxes may include, but are not limited to, VAT, GST, sales tax, withholding tax, and any other applicable taxes. Depending on your location, Twitter may be responsible for collecting and reporting information related to transaction taxes arising from your purchase of Paid Services. You grant Twitter permission to provide your account and personal information to relevant tax authorities to fulfill our tax collection and reporting obligations.

General Terms

- Contact Information. If you have any questions about the Paid Services or these Terms, you can
 check out the <u>Help Center</u> for more details on the Paid Services. If you've already purchased a
 Paid Service, you can also contact us via the support link available in the navigation menu of your
 Twitter account under the payment or subscription settings. If you have additional questions, then
 you can contact us here.
- 2. DISCLAIMERS. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, YOUR ACCESS TO AND USE OF THE PAID SERVICES IS AT YOUR OWN RISK. YOU UNDERSTAND AND AGREE THAT THE PAID SERVICES ARE PROVIDED TO YOU ON AN "AS IS" AND "AS AVAILABLE" BASIS. TWITTER DISCLAIMS ALL WARRANTIES AND CONDITIONS, WHETHER EXPRESS OR IMPLIED, OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. TWITTER MAKES NO WARRANTY OR REPRESENTATION AND DISCLAIMS ALL RESPONSIBILITY AND LIABILITY FOR: (I) THE

- COMPLETENESS, ACCURACY, AVAILABILITY, TIMELINESS, SECURITY OR RELIABILITY OF THE PAID SERVICES; AND (II) WHETHER THE PAID SERVICES WILL MEET YOUR REQUIREMENTS OR BE AVAILABLE ON AN UNINTERRUPTED, SECURE, OR ERROR-FREE BASIS. YOU ARE RESPONSIBLE FOR YOUR USE OF THE TWITTER SERVICE, INCLUDING THE PAID SERVICES, AND ANY CONTENT YOU PROVIDE.
- 3. LIMITATION OF LIABILITY. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE TWITTER ENTITIES SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS OR REVENUES, WHETHER INCURRED DIRECTLY OR INDIRECTLY, OR ANY LOSS OF DATA, USE, GOODWILL, OR OTHER INTANGIBLE LOSSES, RESULTING FROM (i) YOUR ACCESS TO OR USE OF OR INABILITY TO ACCESS OR USE THE PAID SERVICES; (ii) ANY CONDUCT OR CONTENT OF ANY THIRD PARTY ON THE SERVICES, INCLUDING WITHOUT LIMITATION, ANY DEFAMATORY, OFFENSIVE OR ILLEGAL CONDUCT OF OTHER USERS OR THIRD PARTIES; (iii) ANY CONTENT OBTAINED FROM THE PAID SERVICES; OR (iv) UNAUTHORIZED ACCESS, USE OR ALTERATION OF YOUR TRANSMISSIONS OR CONTENT. IN NO EVENT SHALL THE AGGREGATE LIABILITY OF THE TWITTER ENTITIES EXCEED THE GREATER OF ONE HUNDRED U.S. DOLLARS (U.S. \$100.00) OR THE AMOUNT YOU PAID TWITTER, IF ANY, IN THE PAST SIX MONTHS FOR THE PAID SERVICES GIVING RISE TO THE CLAIM. THE LIMITATIONS OF THIS SUBSECTION SHALL APPLY TO ANY THEORY OF LIABILITY, WHETHER BASED ON WARRANTY, CONTRACT, STATUTE, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, AND WHETHER OR NOT THE TWITTER ENTITIES HAVE BEEN INFORMED OF THE POSSIBILITY OF ANY SUCH DAMAGE, AND EVEN IF A REMEDY SET FORTH HEREIN IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE. THE "TWITTER ENTITIES" REFERS TO TWITTER, ITS PARENTS, AFFILIATES, AGENTS, RELATED COMPANIES, OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES, PARTNERS, AND LICENSORS.

APPLICABLE LAW IN YOUR JURISDICTION MAY NOT ALLOW FOR CERTAIN LIMITATIONS OF LIABILITY. TO THE EXTENT REQUIRED BY APPLICABLE LAW IN YOUR JURISDICTION, THE ABOVE DOES NOT LIMIT THE TWITTER ENTITIES' LIABILITY FOR FRAUD, FRAUDULENT MISREPRESENTATION, DEATH OR PERSONAL INJURY CAUSED BY OUR NEGLIGENCE, GROSS NEGLIGENCE, AND/OR INTENTIONAL CONDUCT. TO THE FULLEST EXTENT ALLOWED UNDER APPLICABLE LAW, THE TWITTER ENTITIES' MAXIMUM AGGREGATE LIABILITY FOR ANY NON-EXCLUDABLE WARRANTIES IS LIMITED TO ONE HUNDRED US DOLLARS (US\$100.00).

4. **Notice Regarding Apple**. To the extent that you purchased the Paid Services or are using or accessing the Paid Services on an iOS device, you further acknowledge and agree to the terms of this Section. You acknowledge that the Terms are between you and us only, not with Apple, and

Apple is not responsible for the Paid Services and the content thereof. Apple has no obligation whatsoever to furnish any maintenance and support service with respect to the Paid Services. In the event of any failure of the Paid Services to conform to any applicable warranty, then you may notify Apple and Apple will refund any applicable purchase price for the Paid Services to you; and, to the maximum extent permitted by applicable law, Apple has no other warranty obligation whatsoever with respect to the Paid Services. Apple is not responsible for addressing any claims by you or any third-party relating to the Paid Services or your possession and/or use of the Paid Services, including, but not limited to: (i) product liability claims; (ii) any claim that the Paid Services fail to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation. Apple is not responsible for the investigation, defense, settlement and discharge of any third-party claim that the Paid Services and/or your possession and use of the mobile application infringe that third-party's intellectual property rights. You agree to comply with any applicable third-party terms when using the Paid Services. Apple, and Apple's subsidiaries, are third-party beneficiaries of the Terms, and upon your acceptance of the Terms, Apple will have the right (and will be deemed to have accepted the right) to enforce the Terms against you as a third-party beneficiary of the Terms. You hereby represent and warrant that (i) you are not located in a country that is subject to a U.S. Government embargo, or that has been designated by the U.S. Government as a "terrorist supporting" country; and (ii) you are not listed on any U.S. Government list of prohibited or restricted parties.

- 5. Conflict. In the event of a conflict between the provisions of this Twitter Purchaser Terms of Service and those of the Twitter User Agreement, the provisions of this Twitter Purchaser Terms of Service take precedence solely with respect to your use of a Paid Service.
- 6. DISPUTE RESOLUTION AGREEMENT--BINDING ARBITRATION AND CLASS ACTION WAIVER

THIS SECTION APPLIES TO YOU ONLY IF YOU LIVE IN THE UNITED STATES. PLEASE READ THIS SECTION CAREFULLY – IT MAY SIGNIFICANTLY AFFECT YOUR LEGAL RIGHTS, INCLUDING YOUR RIGHT TO FILE A LAWSUIT IN COURT.

- a. General. The following provisions are important with respect to the agreement between you and Twitter regarding Twitter's features or products memorialized by these Terms. Subject to the provisions below, including exceptions set forth in this Section 6, you and Twitter agree to arbitrate any disputes, claims, or controversies arising out of or relating to these Terms, the marketing of Paid Services, and/or your participation in the Paid Services (individually a "Dispute," or more than one, "Disputes").
- b. <u>Initial Dispute Resolution</u>. Most disputes between you and us can be resolved informally. If you've already purchased a Paid Service, our support team is available via the support link available in the navigation menu of your Twitter account under the payment or

subscription settings to address any concerns you may have regarding the Paid Services. When you contact us, please provide a brief description of the nature and bases for your concerns, your contact information and the specific relief you seek. The parties shall use their best efforts through this support process to settle any Dispute. You and we agree that good faith participation in this informal process is required and must be completed as set forth above before either party can initiate arbitration regarding any Dispute.

c. <u>BINDING ARBITRATION</u>. If we cannot reach an agreed upon resolution with you regarding a Dispute within a period of thirty (30) days from the time informal dispute resolution commences under the Initial Dispute Resolution provision above, then either you or we may initiate binding arbitration, which will be the sole means to resolve any Dispute, subject to the terms set forth below and except for claims brought in small claims court or unless you opt out. Specifically, all Disputes shall be finally resolved exclusively through binding arbitration administered by the American Arbitration Association ("AAA") in San Francisco, CA, and through a single mutually agreed upon arbitrator, in accordance with the provisions of the AAA's Consumer Arbitration Rules, available at www.adr.org or by calling the AAA at 1.800.778.7879. YOU AND TWITTER HEREBY EXPRESSLY WAIVE THE RIGHT TO A TRIAL BY JURY OR JUDGE.

The arbitrator, and not any federal, state, or local court or agency, shall have exclusive authority to resolve any Dispute, including, but not limited to, any claim that all or any part of these Twitter Purchaser Terms of Service are void or voidable, or whether a Dispute is subject to arbitration. The arbitrator shall be empowered to grant whatever relief would be available in a court under law or in equity, provided that such relief (including injunctive relief) is limited to your individual circumstances. Notwithstanding the requirements of this arbitration provision, if the Dispute involves a claim for public injunctive relief, you may choose to sever that claim from the arbitration proceeding and bring it in any court of proper jurisdiction. The arbitrator's award shall be written and binding on the parties and may be entered as a judgment in any court of competent jurisdiction.

YOU HAVE ONE YEAR TO BRING A CLAIM AGAINST TWITTER, UNLESS YOU OPT OUT. You must bring any claim against Twitter within one (1) year after the date on which the claim arose or, unless applicable law provides that the normal statute of limitations for that claim may not be shortened by agreement. If you do not bring a claim within this period, you waive, to the fullest extent permitted by law, all rights you have to such claim and Twitter will have no liability with respect to such claim.

d. <u>Filing Process and Costs</u>. To start an arbitration, you can get submission instructions at: https://adr.org/Support. Twitter will pay your initial filing fee of \$200 and costs of the arbitration up to the extent required and as defined in the AAA Consumer Arbitration Rules,

but in no greater amounts other than sort forth in this provision. If, however, the arbitrator

determines that claims were filed for the purposes of harassment or were patently frivolous,

the arbitrator can reallocate the arbitrator's compensation and administrative fees,

including the filing and hearing fees, as set forth in the AAA Consumer Arbitration Rules. The arbitration rules also permit you to recover attorneys' fees in certain cases. The parties

understand that, absent this mandatory provision, they would have the right to sue in court

and have a jury trial. They further understand that, in some instances, the costs of

arbitration could exceed the costs of litigation and the right to discovery may be more

limited in arbitration than in court.

e. Location. Arbitration will take place on a documents-only basis or you can choose to

conduct the proceedings by telephone, video, or in-person. For in-person arbitration, the

proceedings will be in the city or county where you reside or, if you do not reside in the

United States, in the State of California, County of San Francisco.

f. Class Action Waiver. YOU AND WE FURTHER AGREE THAT ANY CLAIMS MAY ONLY

BE BROUGHT IN OUR INDIVIDUAL CAPACITIES AND NOT ON BEHALF OF, OR AS

PART OF, A CLASS ACTION OR OTHER REPRESENTATIVE ACTION. THE PARTIES

EXPRESSLY WAIVE THEIR RIGHT TO FILE A CLASS ACTION OR SEEK RELIEF ON

A CLASS BASIS. Unless you and we both agree in writing, the arbitrator may not

consolidate proceedings or more than one person's claims, and may not otherwise preside

over any form of representative or class proceeding.

g. Severability. If it is determined that any part of this Dispute Resolution Agreement cannot

be enforced as to a particular claim for relief or remedy (such as injunctive relief), then that

claim or remedy (and only that claim or remedy) shall be severed and must be brought in

a court of proper jurisdiction and any other claims must be arbitrated.

h. Exception - Litigation of Small Claims Court Claims. Notwithstanding the parties' decision

to resolve all disputes through arbitration, either party may seek relief in a small claims

court for disputes or claims within the scope of that court's jurisdiction.

30-Day Right to Opt Out. If you wish to opt out and not be bound by these arbitration

provisions set forth above, you can send written notice of your decision to opt out to the

following address:

Twitter, Inc.

Attn: Legal Department - Arbitration Opt Out

1355 Market Street, Suite 900 San Francisco, CA 94103

If you've already purchased a Paid Service, you may also submit your opt out notice via the support link available in the navigation menu of your Twitter account under the payment or subscription settings.

Your written notification must include your name, Twitter account handle, the email address or phone number associated with your account handle, and a clear statement that you do not wish to resolve Disputes with Twitter.

The notice must be sent within 30 days of your first payment for a Paid Service, otherwise you shall be bound to arbitrate disputes in accordance with the terms of those provisions. Your decision to opt out of this arbitration provision will have no adverse effect on your relationship with Twitter or the delivery of features or services to you by Twitter. If you opt out of those provisions, Twitter also will not be bound by them.

- j. <u>Changes to this Section</u>. We will provide 60-days' notice of any material change to this Dispute Resolution Agreement. Changes will become effective on the 60th day, and will apply prospectively only to any claims arising after the 60th day.
- k. Choice of Law. THESE TERMS MEMORIALIZE A TRANSACTION IN INTERSTATE COMMERCE. THE FEDERAL ARBITRATION ACT AND INTERPRETING CASE LAW GOVERN THE INTERPRETATION AND ENFORCEMENT OF THESE ARBITRATION PROVISIONS, WITHOUT REGARD TO STATE LAW. To the extent state substantive law applies to any Dispute, the law of the State of California shall apply, without regard to conflict of law provisions.
- Survival. This Dispute Resolution Agreement survives the end of the relationship between you and Twitter, including cancellation of or unsubscribing from any services or communications provided by Twitter.

7. Governing Law.

- a. If you live in the United States, these Terms will be governed by the laws of the State of California and any Dispute that arises between you and Twitter will be subject to Section 6 above (Dispute Resolution Agreement -- Binding Arbitration and Class Action Waiver).
- b. If you live in an EU Member State, an EFTA State, or the UK, the mandatory laws of your country of residence will apply and legal proceedings may be brought in relevant courts according to and under your country of residence's laws.
- c. If you live outside of the United States, an EU Member State, an EFTA State, or the UK, these Terms will be governed by the laws of the State of California.

Twitter Blue Terms and Conditions

By participating in the Twitter Blue service, you agree that your participation will be governed by and subject to the Terms, including the following Twitter Blue Terms & Conditions:

- Twitter Blue Description. Twitter Blue is a monthly subscription service that provides access to certain features, benefits, and/or services, as described here. Please note that Twitter Blue is a monthly subscription service. Your subscription to Twitter Blue will automatically renew each month until cancelled in accordance with these Terms.
- Sign-up, Payment Process and Auto Renewal. You can purchase and manage your Twitter Blue subscription through the Apple App Store and through your Apple ID's "Subscriptions" functionality. We may make additional methods to purchase and manage your subscription available to you from time to time. The price of a Twitter Blue subscription is set by Twitter. If you purchase a Twitter Blue subscription, you do so by paying a subscription fee in advance on a monthly basis. When you subscribe to Twitter Blue you expressly agree that you are authorizing recurring payments, and that payments will be made by the payment method you have selected until the applicable Twitter Blue subscription is canceled by you or by Twitter. Your payment information will be automatically processed at the start of each subscription period. Mobile renewal processing dates may vary by up to 3 days. If your payment information is declined, you must provide new payment information for your Twitter Blue subscription or it will be canceled. If you provide new payment information and your payment account is successfully charged, your new Twitter Blue subscription period will be based on the original renewal date and not the date of the successful charge took place. There are no refunds or credits for any partial subscription periods, including in a situation where certain features, benefits and/or services are modified or discontinued. SUBSCRIPTION PLANS ARE PREPAID, NON-REFUNDABLE, AND AUTOMATICALLY RENEW AT THE END OF EACH SUBSCRIPTION PERIOD UNLESS THE SUBSCRIPTION IS CANCELLED FOLLOWING THE CANCELLATION PROCEDURES BELOW.
- 3. Ending Your Subscription. You can cancel your Twitter Blue subscription at any time. If you purchased your Twitter Blue subscription via the Apple App Store, then you can only cancel your subscription through your Apple device's Account Settings or in the "Subscriptions" section of the Apple App Store. Please note that your subscription automatically renews unless you cancel at least 24 hours before your subscription period ends. If you cancel your subscription, your subscription will remain active from the time you cancel until the end of your current subscription period. You will not receive a refund or credit for any remaining days in your current subscription period.

- 4. **Geographic Restrictions**. Twitter may restrict the ability to access or purchase a Twitter Blue subscription in certain countries. Twitter reserves the right to modify the list of supported countries from time to time.
- 5. Operating System Limitations. The Twitter Blue service, and associated features and benefits, are currently only supported on the Twitter iOS app, meaning that if you subscribe to the Twitter Blue service you may not have access to the features or benefits of the Twitter Blue service while accessing your Twitter account via a web browser, the Android app, or any mechanism other than the Twitter iOS app. Twitter Blue features and benefits available via any other service are provisional, not supported, and not guaranteed to work.
- 6. YOU UNDERSTAND AND AGREE THAT THE TWITTER BLUE SERVICE IS PROVIDED TO YOU ON AN "AS IS" AND "AS AVAILABLE" BASIS. FOR EXAMPLE PURPOSES ONLY, THE UNDO TWEET FEATURE IS NOT GUARANTEED TO WORK AS INTENDED AND SHOULD NOT BE RELIED UPON AS A MECHANISM TO PREVENT SENDING A TWEET.