X Russia Transparency Report February 2024



Overview

X was founded on a commitment to transparency. This commitment is part of our effort to serve the public conversation and to increase its collective health, openness, and civility around the world.

X is reflective of real conversations happening in the world and that sometimes includes perspectives that may be offensive and/or controversial to others. While we welcome everyone to express themselves in our service, we will not tolerate behavior that harasses, threatens, dehumanizes or uses fear to silence the voices of others. The X Rules¹ are in place to help ensure everyone feels safe expressing their beliefs and we strive to enforce them with uniform consistency. When it comes to enforcing these rules, we are committed to being fair, informative, responsive, and accountable. Read more about our approach to policy development and enforcement philosophy in the X Help Center².

A vast majority of all accounts that are suspended for the <u>promotion of terrorism</u>³ and <u>child sexual exploitation</u>⁴ are proactively flagged by a combination of technology and other purpose-built internal proprietary tools. You can read more about our commitment to eradicating child sexual exploitation <u>here</u>⁵. Our work to maintain the safety of X in times of conflict can be read <u>here</u>⁶.

We have a global team that manages enforcement of the X Terms of Service and our Rules with 24/7 coverage in every supported language on X. Our goal is to apply our Rules objectively and consistently. Enforcement actions are taken on content that is determined to violate the X Rules.

<u>The X Rules</u>⁷, cover violence, terrorism/violent extremism, child sexual exploitation, abuse/harassment, hateful conduct, promoting suicide or self-harm, sensitive media (including

¹ https://help.twitter.com/en/rules-and-policies

² https://help.twitter.com/en/rules-and-policies/enforcement-philosophy

³ https://help.twitter.com/en/rules-and-policies/violent-entities

⁴ https://help.twitter.com/en/rules-and-policies/sexual-exploitation-policy

⁵ https://blog.twitter.com/en_us/topics/company/2023/an-update-on-our-work-to-tackle-child-sexual-exploitation-on-x

⁶ https://blog.twitter.com/en_us/topics/company/2023/maintaining-the-safety-of-x-in-times-of-conflict

⁷https://help.twitter.com/en/rules-and-policies/x-rules

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graphic violence and adult content), and illegal or certain regulated goods or services. More information about each policy can be found in the X Rules⁸.

⁸ https://help.twitter.com/en/rules-and-policies/x-rules

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Data of Reports Received from Users in Russia

Below are the data of reports including notice and takedown requests we received from users in Russia for the period [1 January 2023 to 31 December 2023]. For the period covered by this report, the X service was not available in Russia as a result of actions taken by the Russian Government.

For more information about X's approach to policy development and enforcement philosophy, please visit: https://help.twitter.com/en/rules-and-policies/enforcement-philosophy.

Issue	Volume of Requests ⁹	Action Rate %
Abuse	26,724	29.49%
Encouraging Self Harm	213	20.19%
Hateful Conduct	35,190	18.51%
Illegal and Regulated Goods and Services	87	100.00%
Self Harm	6,451	7.87%
Child sexual exploitation	1,063	13.55%
Underage Consent	63	15.87%
Underage Users	1	0.00%
Violent Threats	9,705	14.79%

⁹ This data relates to user reports only.